

22 INTERVIEW QUESTIONS TO COMPLICATE THE NARRATIVE

AMPLIFY CONTRADICTIONS & WIDEN THE LENS

- ✓ "What's dividing us on this issue?"
- ✓ "How do you decide which information to trust?"
- ✓ "What is oversimplified about this issue?"
- ✓ "Where do you feel torn?"
- ✓ "Is there any part of the [other side's] position that makes sense to you?"

ASK QUESTIONS THAT GET TO PEOPLE'S MOTIVATIONS

- ✓ "Why is this important to you?"
- ✓ "Which experiences have shaped your views?"
- ✓ "What do you want the other side to understand about you?"
- ✓ "What do you want to understand about the other side?"
- ✓ "How has this conflict affected your life?"
- ✓ "What would change in your life if more people agreed with your stance?"
- ✓ "What would it be like if people didn't agree with your stance?"

LISTEN MORE & BETTER

- ✓ "Tell me more about that."
- ✓ "How do you feel, telling this story?"
- ✓ "Where does that (feeling, emotion, paranoia, distrust) come from?"
- ✓ "Can I interrupt you? I want to make sure I have everything right."
- ✓ "What's the question nobody's asking?"

EXPOSE PEOPLE TO THE OTHER SIDE & COUNTER CONFIRMATION BIAS

- ✓ "What do you think the other group thinks of you?"
- ✓ "What do you think the other group wants?"
- ✓ "What do you know and what do you want to understand about the other side?"
- ✓ "Help me make sense of this. Because a lot of other people are saying 'X'..."
- ✓ "Is there anything about how the media portrays you or people with your views that feels inaccurate?"